

Relationship-Centred Design: *working effectively with care settings*

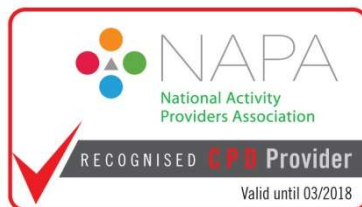
Presented by:

Debbie Carroll and Mark Rendell

Friday 22nd September 2017

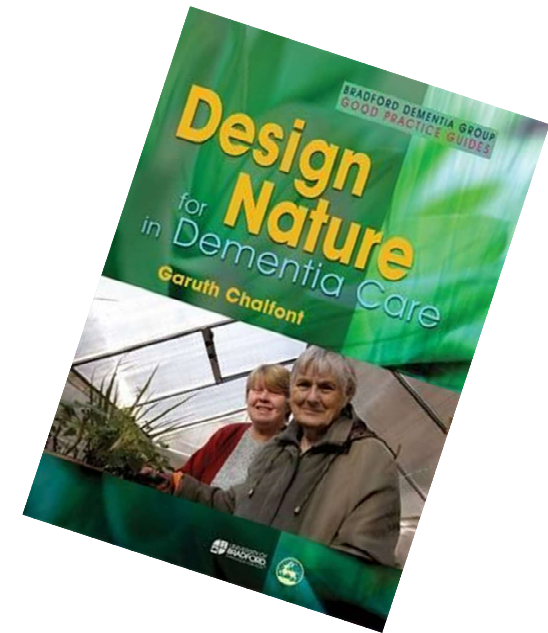
LGHN Conference

Penny Brohn Cancer Care Centre, Bristol



“Why aren’t care home gardens used more actively?”

- 50 care homes wanted to take part
- We recruited 24 care homes (17 remained to the end)
- Two part study:
 - Mass study – 1 month’s diary keeping
 - Detailed study – 7 homes, 3 visits each
- ‘EBS’ – Garuth Chalfont



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Key Findings

- Active use of the garden is linked to the care setting's care culture practices.
- Attitudes to Health & Safety can limit interactions with the garden.
- Design / Outside Specialist support must match the current care culture position of the care setting.

Introducing The Map...

WHY DON'T WE GO INTO THE GARDEN?
Step Change Design Diagnostic Map

HEALTH & SAFETY

PLANT COMMUNITY & SPECIES

THE OUTDOOR SPACE

ENVIRONMENTAL QUALITY

ACTIVATION BY ELEMENTS

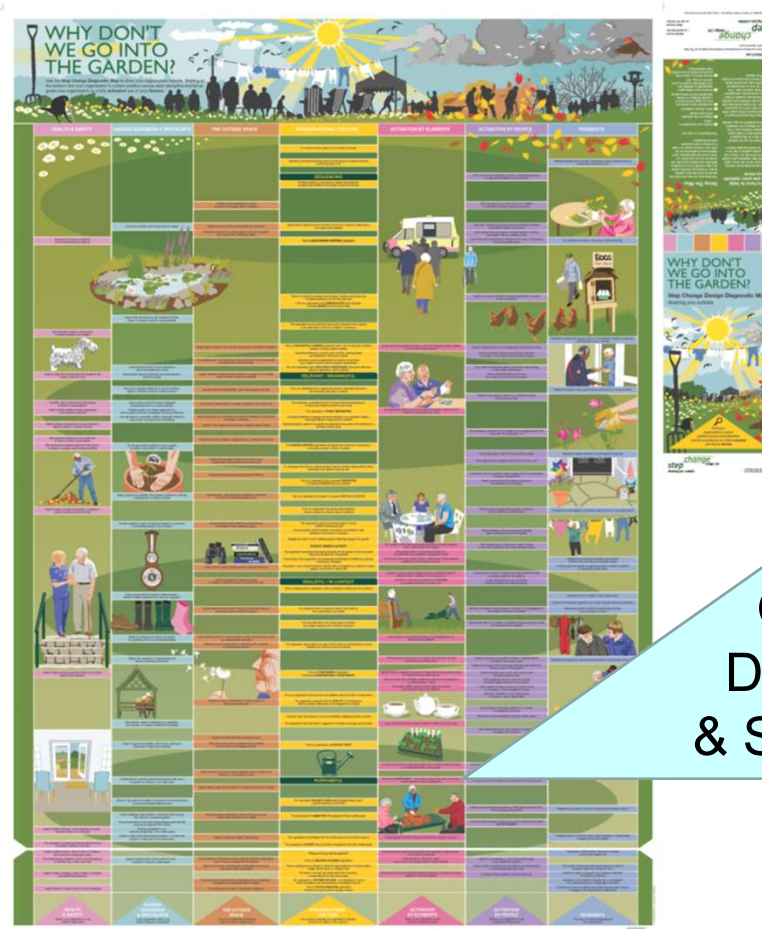
ACTIVATION BY PEOPLE

RESIDENTS

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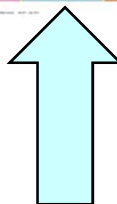
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How we can support the care setting...



Garden
Designers
& Specialists

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Establish current care culture

- Check and challenge the information given
- Who is your principal contact?
- How well (and how much) are they using the outside space they already have?

Adjust your support to where they are, not where you think they are

Relationship-Centred Design

What does this mean in practice?

- Emphasis on the data gathering phase
- Step across the threshold
- Draw on other skills and attributes
- Generationally appropriate & domestic scale
- Don't design back in the fear!

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Our Services...

Working with the Care and Design Sectors and other Dementia-focused organisations to share our findings through:

- The Care Culture Map & Handbook
 - Discount code – ‘LGHN17’
- Training, Workshops & Presentations
- Design Guidance & Support
- Publications & Articles



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